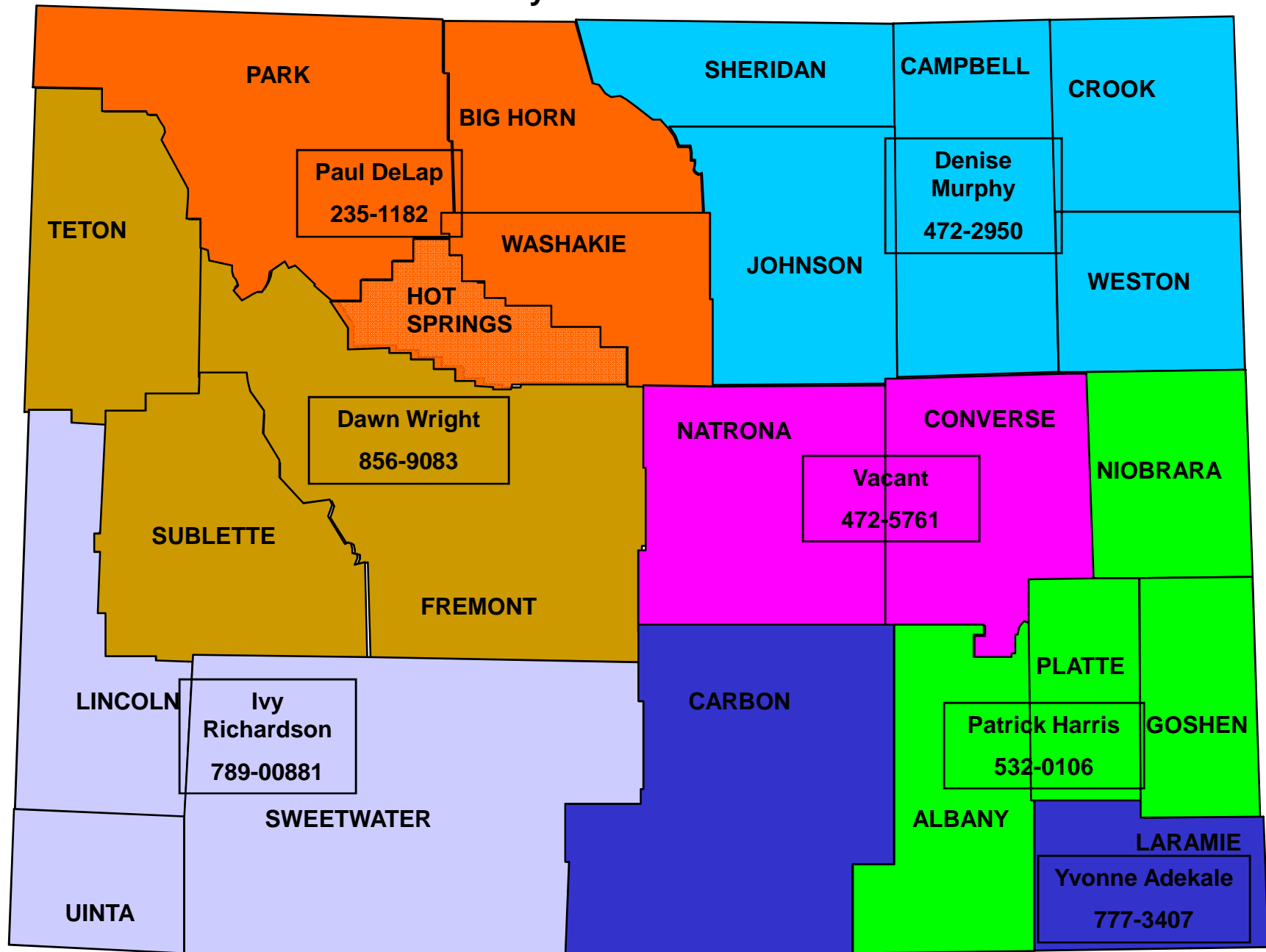


Survey/Certification Teams



When to call Survey/Certification staff: Complete provider certifications, Complaint investigation, Incident reporting, Any changes in information, service changes, resignations, other compliance issues

When to call Nursing staff: Health & safety reviews/concerns, Consulting/training

Survey Certification Manager

777-8761